TIGRAS Installation Guide

The following are detailed instructions for uninstalling and installing a new version of TIGRAS on your windows PC.

Section 1: Installation Notes
Section 2: Download the newest version of TIGRAS
Section 3: Remove the currently installed version of TIGRAS
Section 4: Install the newest version of TIGRAS
Section 5: Installing the NASA PKI CA SSL Certificate

Section 1
Installation Notes

Upgrade
In order to properly install TIGRAS, you must remove any previous versions of the software.
In order to remove TIGRAS you MUST first stop TIGRAS Messaging (see Section 3, Step 1)
If this is an upgrade installation use the same location that was used previously

Installation Directory
The TIGRAS software by default will be installed to C:\TIGRAS. You may specify an alternate location such as C:\Program Files\TIGRAS.
If this is an upgrade installation use the same location that was used previously

Compatibility
Note that TIGRAS is not designed to run on Mac O/S or 16-bit versions of Microsoft Windows, such as Windows 95.

Compatible Operating Systems:

- Windows NT 4.0
- Windows 2000 Professional
- Windows XP Home Edition and Professional Edition
- Windows 2003 Server

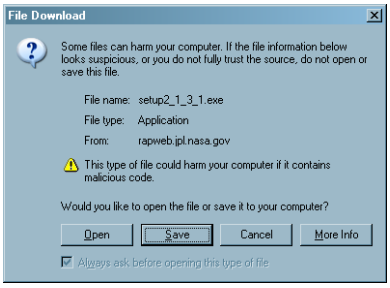
Secure Socket Layer (SSL) Certificate
Note that in order to run TIGRAS and use the DRAGON Server you must have the NASA PKI SSL certificate installed on your computer.
To ensure proper installation of the SSL certificate use Internet Explorer to perform the installation.

Section 2
Download the newest version of TIGRAS

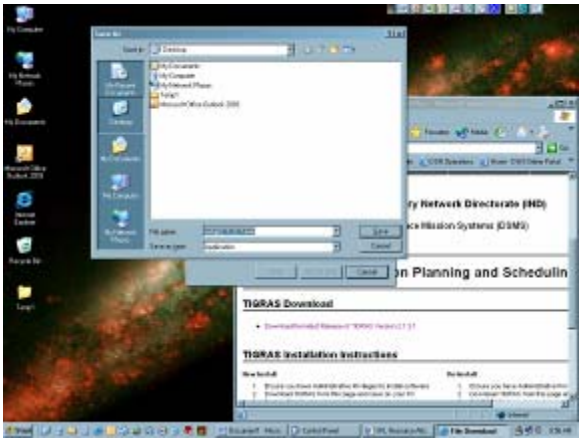
To acquire the latest version of TIGRAS software visit the RAPSO TIGRAS Download page located at the following URL: http://rapweb.jpl.nasa.gov/GetTIGRAS.html

1. Click on the Download the Latest Release of TIGRAS Version 2.1.3.6 link

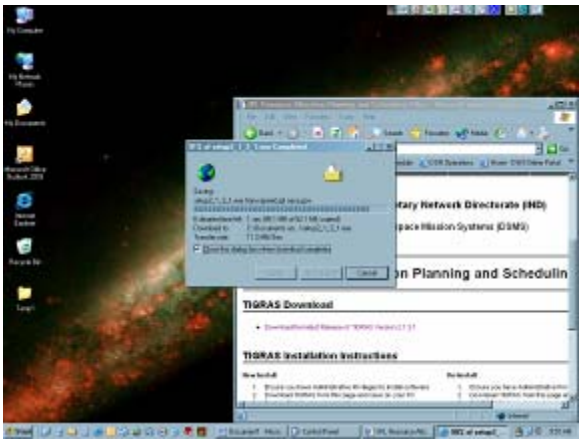
2. Select Save



3. Specify the location to save the setup file then Click Save (In this example the Desktop is selected)



4. Wait for the download to complete

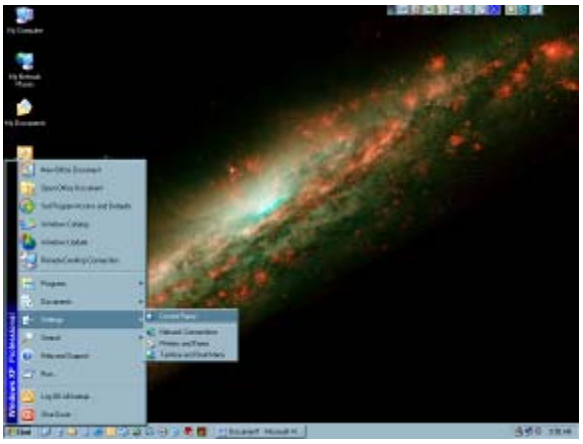


5. Once the download is complete continue to Section 3, Remove the currently installed version of TIGRAS. If this is the first time installing TIGRAS on this computer skip to Section 4, Install the newest version of TIGRAS.

Section 3
Remove the currently installed version of TIGRAS

1. Exit TIGRAS Messaging before beginning uninstall by right-mouse clicking on the TIGRAS icon in the System Tray

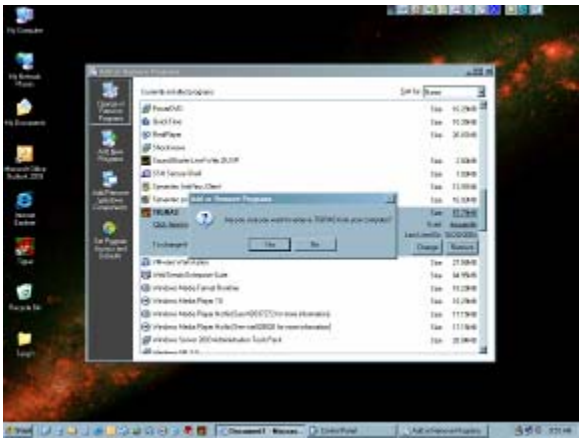
2. Open the Control Panel, by selecting Start, Settings then Control Panel (Note that in this example the desktop is set to the Windows Classic view, you view may differ)



3. Double –click on the ADD/Remove Programs Icon

4. Select TIGRAS and click Remove

5. Click Yes when ask if you “Are you sure you want to remove TIGRAS from your computer?”



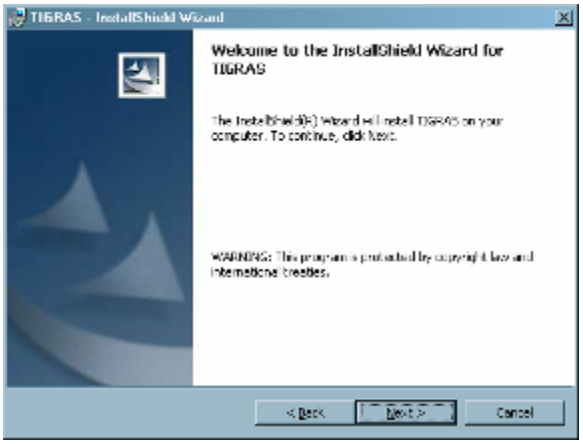
6. When the uninstall is complete the TIGRAS uninstall window will close, at this time close the Control Panel and continue to Section 4

Section 4
Install the newest version of TIGRAS

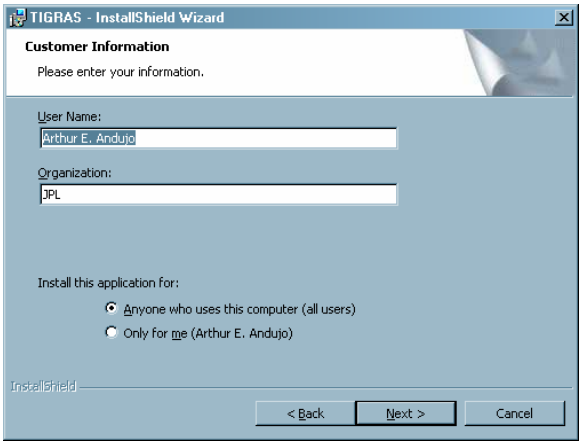
1. Double-Click the setup file from the location where the file was saved

2. Click Next to start the TIGRAS installation program

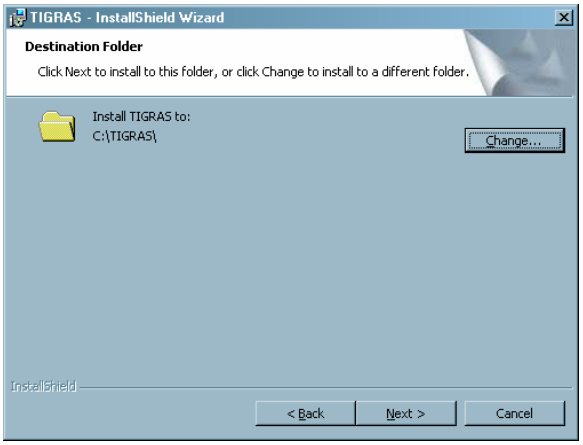
3. Click Next to begin the TIGRAS installation



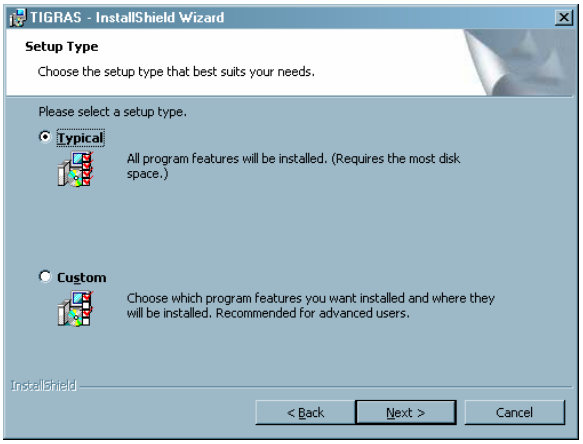
4. Enter or correct user information and select who may use the TIGRAS software on this computer and click Next



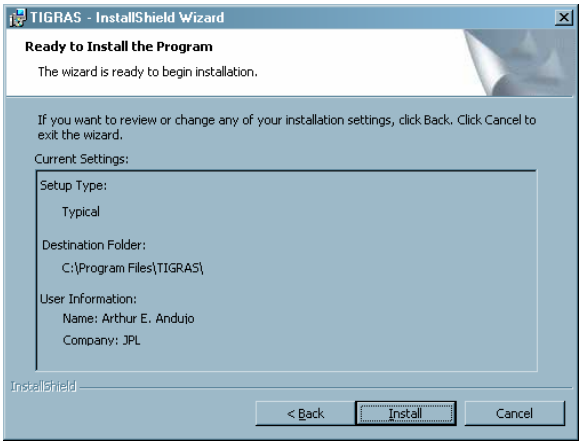
5. Select the location where TIGRAS will be installed and click Next (If this is an upgrade installation use the same location that was used previously)



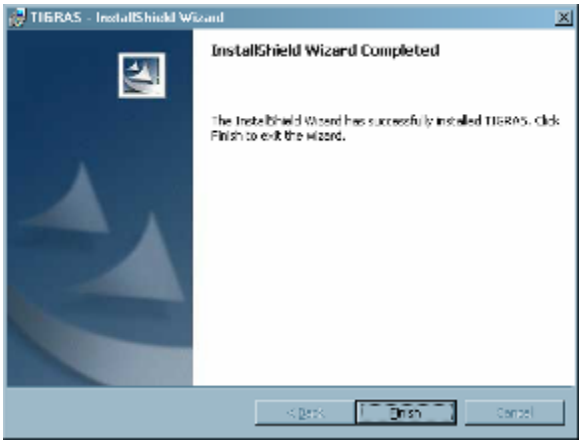
6. Select Typical as setup type and click Next



7. Verify the information you have entered is correct and click Next or click the Back button to go back and change any information you like.



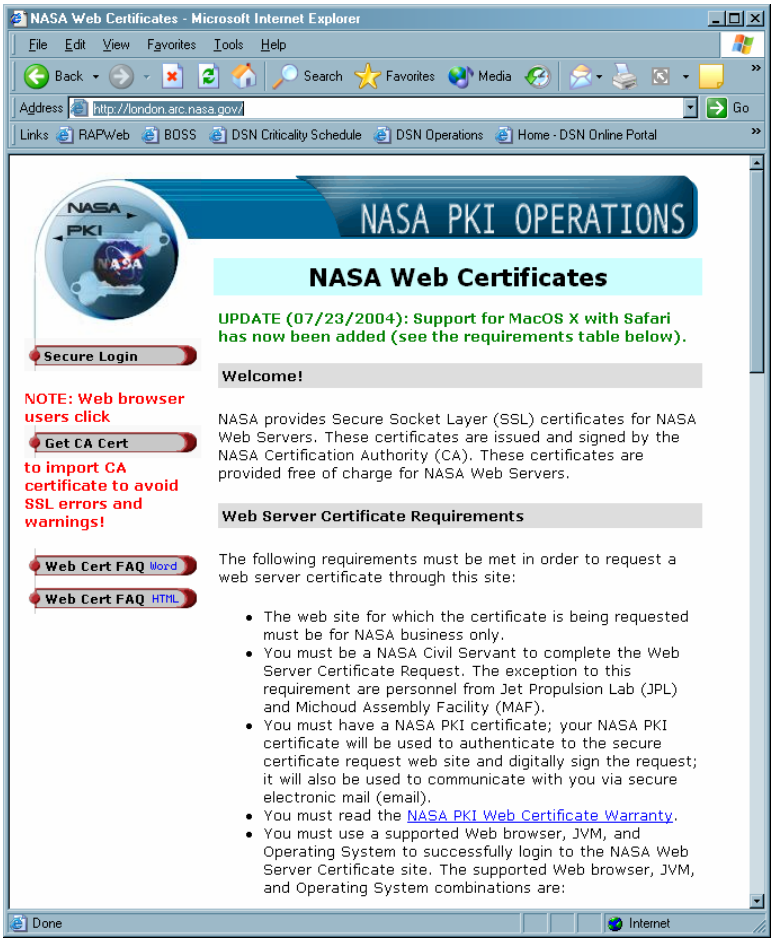
8. Click Finish once the installation is complete.



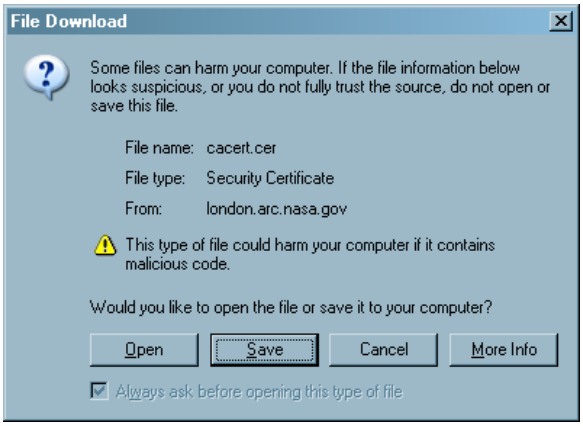
Section 5
Installing the NASA PKI CA SSL Certificate

In order to connect TIGRAS to the DRAGON server you must have the NASA PKI CA SSL certificate installed on your computer.

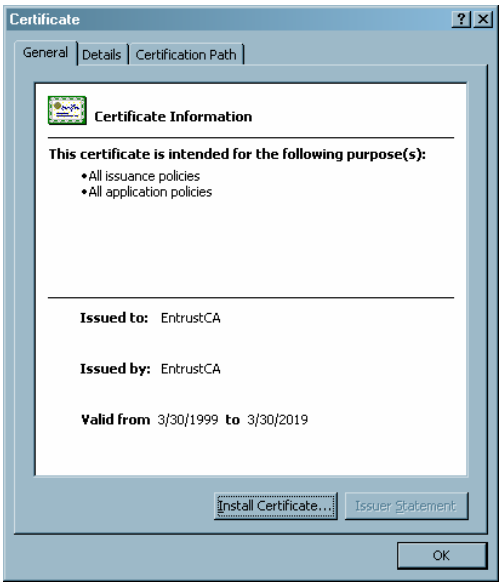
1. Browse to the NASA PKI website at the following URL: http://london.arc.nasa.gov/
2. Click on the “GET CA Cert” link



3. Click “Open”

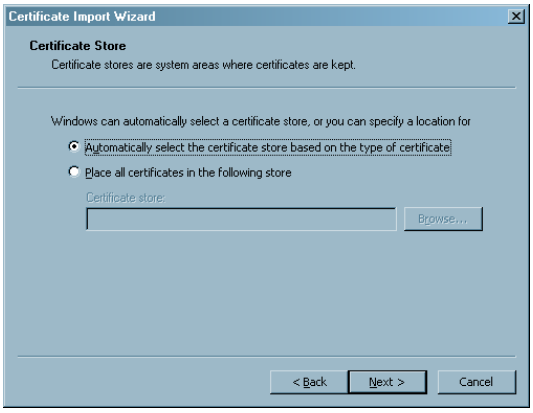


4. Click “Install Certificate” to begin the installation and open the Certificate Import Wizard

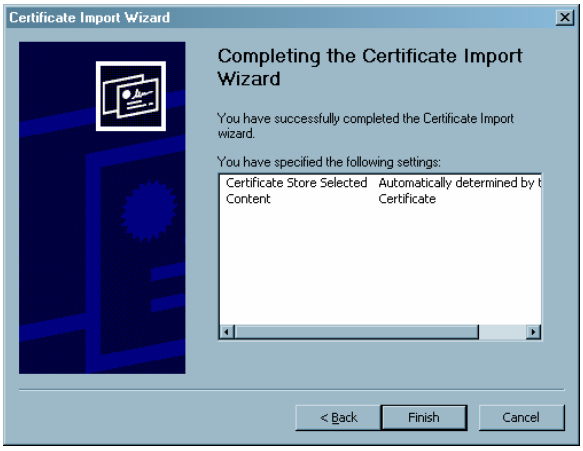


5. Click “Next” to begin installation

6. Allow the wizard to “Automatically select the certificate store based on the type of certificate”
7. Click “Next”



8. A confirmation window will appear telling you that the installation wizard is complete.
9. Click “Finish”



10. A confirmation window will appear telling you that the installation is complete.
11. Click “OK”